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PATENT

UNITED STATES PATENT AND TRADEMARK OFFICE
(Case No. 01-199)

In re Application of:

Eric V. Erickson

Serial No.: 10/051,897

Filed: January 17, 2002

For: METHOD AND APPARATUS FOR
MAXIMIZING CALL CONNECT RATE IN A
REMOTE ACCESS APPLICATION

Group Art Unit: 2681

Examiner: Not yet assigned

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Commissioner of Patents
Washington, D.C. 20231

Sir:

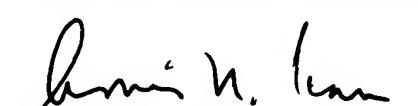
In regard to the above-identified application:

1. We are transmitting herewith the attached
 - a. Information Disclosure Statement
 - b. Form PTO-1449
 - c. Copies of cited references (Total 3 US patents and 1 foreign patents)
 - d. Return receipt postcard
2. Please charge any additional fees or credit overpayment to Deposit Account No. 13-2490. A duplicate copy of this sheet is enclosed.
3. CERTIFICATE OF MAILING UNDER 37 CFR §1.8: The undersigned hereby certifies that this Transmittal Letter and the paper described in paragraph 1, are being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to Commissioner of Patents, Washington, D.C. 20231, on the 18th of April, 2002.

Respectfully submitted,
McDonnell Boehnen Hulbert & Berghoff

Date: April 18, 2002

By:


Amir N. Penn
Reg. No. 40,767



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INFORMATION DISCLOSURE STATEMENT

Pursuant to the duty of disclosure provided by 37 §§ C.F.R. 1.56 and 1.97-98, the applicant wishes to make the references listed in the enclosed Form PTO-1449 of record in the above-identified application.

It is requested that the references be given careful consideration and that they be cited of record in the present application so that they will appear on the face of the patent issuing from the present application. Return of the initialed PTO-1449 indicating the Examiner's consideration of the references is requested.

In the judgment of the undersigned, portions of the references may be material to the examination of the pending claims. However, the references have not been reviewed in sufficient detail to make any other representation and, in particular, no representation is intended as to the relative importance of any portion of the references. This Statement is not a representation that the cited references have effective dates early enough to be "prior art" within

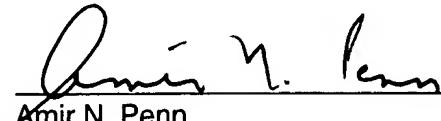
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the meaning of 35 U.S.C. sections 102 or 103. This information disclosure statement shall not be construed as an admission that the statement or cited references are, or are considered to be, material to patentability. 37 C.F.R. 1.97 (h).

Respectfully submitted,

DATED: April 18, 2002

By:



Amir N. Penn
Reg. No. 40,767

FORM PTO-1449 (Rev. 2-32)		APR 29 2002	U.S. Department of Commerce Patent and Trademark Office		Atty. Docket No. 01-199	Serial No. 10/051,897																	
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use several sheets if necessary)																							
U.S. PATENT DOCUMENTS																							
Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date If Appropriate																
	AA	4,866,708	9/12/89	Ardon et al.																			
	AB	5,046,181	9/3/91	Higuchi et al.																			
	AC	6,137,875	10/24/00	Mo																			
FOREIGN PATENT DOCUMENTS																							
		Document Number	Date	Country	Class	Subclass	Translation Yes No																
	BA	0 389 887 A2/A3	10/03/90	EP																			
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)																							
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td style="width: 10%;"></td> <td colspan="4"></td> </tr> <tr> <td colspan="4">EXAMINER</td> <td colspan="4">DATE CONSIDERED</td> </tr> </table>																EXAMINER				DATE CONSIDERED			
EXAMINER				DATE CONSIDERED																			

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication.

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